

# Trimble N.V. Privacy Notice - Performance Portal

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# Welcome to the Trimble N.V. Privacy Notice

This Privacy Notice explains how information about you is collected, used, and disclosed by Trimble N.V., a Trimble Company. This Privacy Notice applies to information we collect when you use our website, our products, mobile applications, and other online products and services (collectively, the "**Services**") or when you otherwise interact with us.

We may change this Privacy Notice from time to time. If we make changes, we will notify you by revising the date at the top of the Notice, and in some cases, we may provide you with additional notice (such as adding a statement to our homepage, sending you an email notification, or posting a message within the products). We encourage you to review the Privacy Notice whenever you access the Services to stay informed about our information practices and the ways you can help protect your privacy.

Our Privacy Notice explains:

- What information we collect and why we collect it.
- How we use that information.
- The choices we offer, including how to access, update, and protect information.

Trimble N.V. offers innovative solutions for safe, cost-efficient and sustainable transport. As an experienced partner, we help you with your logistics management and lift your transport company, large or small, to a higher level.

## What Data We Collect

### For our website services

Your Performance Portal website will collect:

- Contact Details, such as your name, email address;
- Registration Information, such as a username;
- Date, time and location.
- Information related to your vehicle and how you drive it such as start/stop, odometer, idling time, rpm, speed and speed distribution, distance driven, braking, cornering, acceleration, battery levels and status, engine load, engine throttle levels, cruise control usage, coasting, fuel consumption, fuel level, maintenance need and technical status messages issued by the vehicle's internal diagnostic systems.
- Information about legal compliance such as tachograph data and working hours
- Information for diagnostic purposes such as software versions, device types, power disconnects, and error logs.
- Messages sent between the back end software and the telematics devices.
- IP address and time from your access device.

### For our client devices

CarCube/Truck4U/Android Tablet FleetXPS/ FleetXPS App for Android/Trailer4U

If your vehicle is configured to connect to Trimble N.V.'s Client devices, it will collect information for Performance Portal while the vehicle is in use, in association with other equipment installed in the vehicle.

The following information is continuously collected:

- Vehicle location (XY GPS location)
- Vehicle speed
- FMS data
- Tachograph data
- Driver activities - this is customer specific based on the configuration

What information is collected specifically depends on the Trimble N.V. equipment installed in the vehicle.

The party contracting with Trimble N.V. decides the purposes for which this information is subsequently used, who will have access to the information, and for how long the information is kept. Please refer to the owner of the Trimble N.V. contract for any additional information. Generally this will be the owner or lessee of the vehicle.

### *Your Account - Registration*

When you first use Performance Portal, you need to create your personal account by supplying a username, your email address and a password. Trimble N.V. advises you to keep your account details confidential and use a password you do not use elsewhere.

Your account is used to securely store the data collected by Performance Portal. We will use your email address occasionally to send information related to Performance Portal or related products/services or if there are updates you need to be aware of to ensure you can use your product in a safe, reliable way, without interruption or if there is a legal requirement to contact you.

You may also receive user credentials for Trimble N.V. products from your fleet manager. Trimble N.V. advises you to do the following:

- Change your password upon first login
- Keep your account details confidential
- Use a long password that you do not use elsewhere

Your account is used to give you access to the data stored on the Trimble N.V. servers. The information is kept with your account as long as this account exists or for as long as the fleet owner decides.

We will not share your Trimble N.V. products account details with anyone else, unless explicitly and lawfully ordered to do so following due legal process.

### *When data is uploaded to our servers*

Trimble N.V. Client Devices automatically uploads the data collected to Trimble N.V. servers. The Client Devices continuously collect data and when there is a mobile data connection sends it to the Trimble N.V. servers. This happens in the background, even if you are not actively using the application. For FleetXPS App for Android, If you like to prevent this from happening, you can disable mobile data usage for the app or use the 'Logout' function in the application.

### *Uses of your location*

You should be aware that while you use your smartphone it might run operating system software or other apps, or use communication networks, which collect, transmit or store personal and location information. Trimble N.V. has no influence over this. For more details refer to the information and settings provided by your mobile operator and the vendors of your system and apps.

### Why We Collect this data?

What personal information do we collect/save	Why do we use these data	
User name	Access control, role control, security, messaging	
Email user	Access control, password retrieval, security, role control	
Password	Access control, security	
Driver name	Access control, security, messaging, track & trace, reporting, role control	
Card ID	Link with tacho data for wage calculation.	
License Plate	Reporting, track & trace	
IP address	Access control, security	
Cookies	Access control, security	

### How Your Data is Used

The fleet manager has decided the various purposes for which the data collected from your vehicle and client devices will be used, who will have access and for how long the information is kept. Please refer to the information provided to you by your fleet manager for this.

### The Choices We Offer

#### How to Access/update Information

Please contact the responsible of your company to access or edit your personal information. You can also mail your request to [privacy@trimble.com](mailto:privacy@trimble.com)

## How We Protect Information

The information you upload is stored in the European Union and is subject to European data protection laws. Performance Portal applies security methods based on industry standards, including technologies such as hashing and encryption to protect your information against unauthorized access, while stored and while being sent to and retrieved from the Performance Portal products.

Trimble N.V. will not give anyone else access to your information or use it for any other purpose, unless explicitly and lawfully ordered to do so following due legal process.

Your information is stored in Ireland and Germany in Amazon data centers, governed by European data protection laws. Trimble N.V. applies security methods based on state-of-the-art industry standards to protect your information against unauthorised access while stored and while being transmitted.

If the information we collect or use is to be shared with anyone else, we promise not to give anyone else access to the information that we collect or use it for any other purpose, unless you give us your permission or when we are explicitly and lawfully ordered to do so following due legal process.

## Other drivers of your vehicle

If you share your vehicle equipped with a Trimble N.V. device with other drivers, you are responsible for informing these drivers that driving and vehicle data is collected from the vehicle and that you and the fleet manager have access to reports about the information.

## Contacting Trimble N.V.

If you think that your information is not being used for the purpose for which you have provided it or if you have questions or requests, please contact your fleet manager.

You can also contact Trimble at the following address:

Trimble Europe B.V.

Data Privacy Office

Meerheide 45

5521 DZ Eersel

The Netherlands

[privacy@trimble.com](mailto:privacy@trimble.com)

