

TID

STEP-BY-STEP GUIDE

For public use

Trimble Transport & Logistics



1. What is TID?

TID (Trimble ID) provides a single sign-on capability and handles the responsibility of authenticating the identity of the users across multiple applications, products and APIs. TID offers a seamless experience to customers and a highly secured working environment.

In a nutshell, all users have a unique ID to log in on all Trimble applications. Once you logged in using TID, you are automatically logged in on other applications as well (if the required user roles are activated). This holds true for Trimble T&L applications as well as general Trimble applications.

In this phase, TID is already integrated with FleetWorks, FleetCockpit, FleetCockpit Mobile, Performance Portal and My Trimble T&L. The integration with LogicWay and Solid will be done later.

Some key points:

- » Keep in mind that every user needs a unique email address.
- » We are currently in a transition period where you can still use your old credentials to log in. Once you created your TID, the old credentials will be replaced.

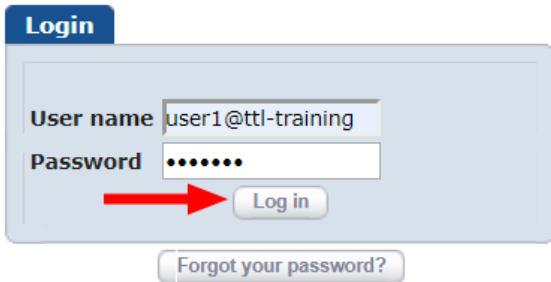


2. Existing users

STEP 1

Open FleetWorks (<https://fleetworks.trimbletl.com/fleet/>) and log in with your FleetWorks login and password.

- » Enter your user name and password
- » Click 'Log in'



WARNING: To create a Trimble ID, you have to log in as you normally would. Don't click the yellow TID button. Read the step-by-step guide [here](#).

Log in with your Trimble ID

STEP 2

Click 'Create your Trimble ID'.

Home page

You have logged in with your old Fleetworks account.
By creating a Trimble ID, you can use one sign in for all Trimble products.
Do you want to create a Trimble ID?

Create your Trimble ID

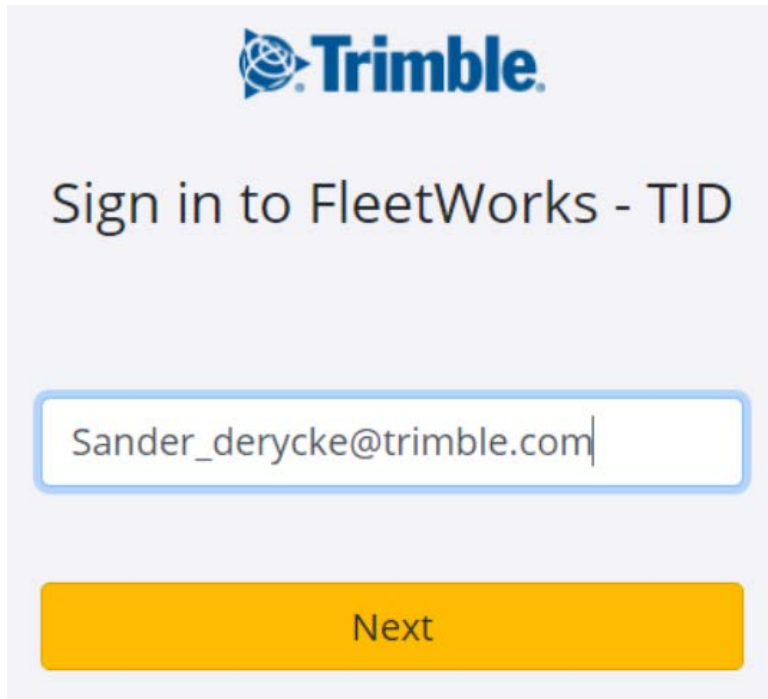
Welcome on FleetWorks

For more information on how to use this web site, check the documentation [on our portal](#).
For further questions, contact support@trimbletl.com



STEP 3

- » Enter your email address
- » Click 'Next'



 **Trimble**

Sign in to FleetWorks - TID

Sander_derycke@trimble.com

Next

STEP 4

- » Enter your name
- » Enter your password
- » Check the box next to 'I'm not a robot'
- » Click 'Create new account'



Sign in to FleetWorks - TID

A user with the given email doesn't exist.
Please signup below.

◀ Change Email

Sander_derycke@trimble.com

Sander

Derycke

.....|



I'm not a robot

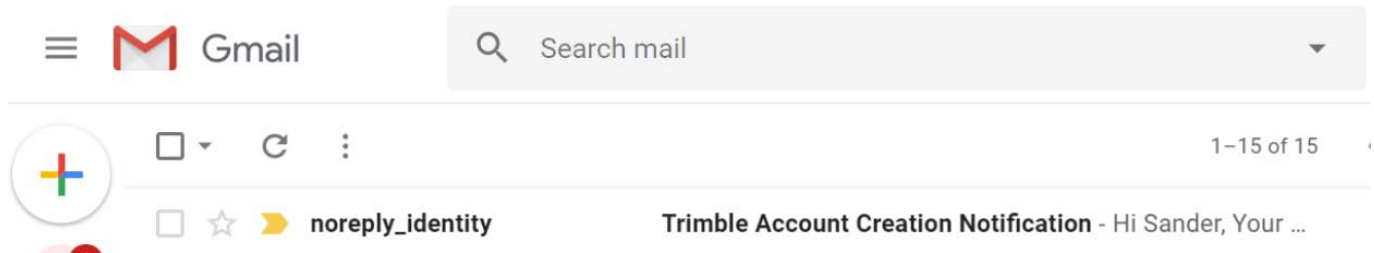


reCAPTCHA
Privacy - Terms

Create new account

STEP 5

You will be asked to complete the email verification of your new Trimble ID to sign in. Go to your inbox and open the verification email you have just received (check your spam folder if you didn't receive an email).



Close FleetWorks before you open the verification email and activate your account.

STEP 6

Open the verification email and click 'Activate account'.

Hi Sander,

Your Trimble account is nearly ready.

Please click the link below to finish setting up your account.

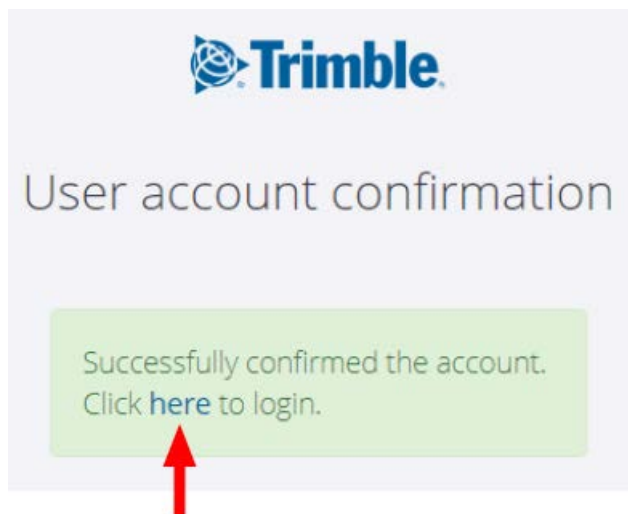
Activate account

This link will be active for the next 72 hours.

Thanks,
The Trimble Team

STEP 7

You will be notified that you have successfully confirmed your account. Click the link to log in.



STEP 8

Enter your email address and click 'Next'.





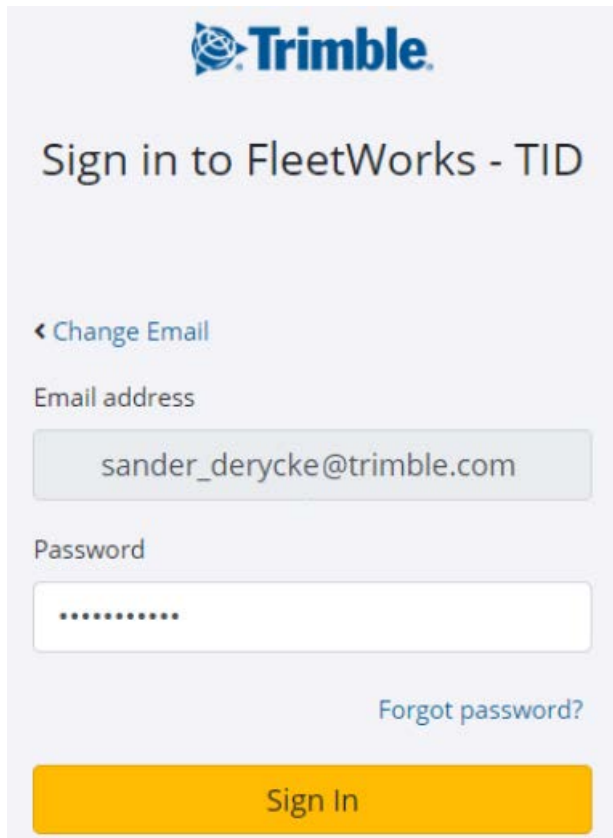
Sign in to FleetWorks - TID


sander_derycke@trimble.com

Next

STEP 9

Enter your password and click 'Sign in'.





Sign in to FleetWorks - TID

[< Change Email](#)

Email address

sander_derycke@trimble.com

Password

[Forgot password?](#)

Sign In



You have now successfully logged in on FleetWorks with your Trimble ID.

The screenshot shows the FleetWorks home page. At the top left is the Trimble Transport & Logistics logo. A dark blue navigation bar contains icons for Tasks, Track & Trace, Driving Times, Alarms, Messages, Contacts, Reports, and Setup. Below the navigation bar, the text 'Home page' is centered, and 'Active user : Test User 2/Trimble T&L Training' is on the right. The version 'version 1.60.0' is in the bottom right corner. A central heading reads 'Welcome on FleetWorks', followed by instructions: 'For more information on how to use this web site, check the documentation on our portal. For further questions, contact support@trimblet.com'.

STEP 10

From now on, you can press the 'Log in with your Trimble ID' button to log in on Trimble applications.

Login

User name

Password

WARNING: to create a Trimble ID, you have to log in as you normally would. Don't click the yellow TID button. Read the step-by-step guide [here](#).

Log in with your Trimble ID



STEP 3

Enter your email address and click 'Next'.



Trimble

Sign in to FleetWorks - TID

newuser@transport.com

Next

STEP 4

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- » Enter your password
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Sign in to FleetWorks - TID

A user with the given email doesn't exist.
Please signup below.

[← Change Email](#)

newuser@transport.com

Sander

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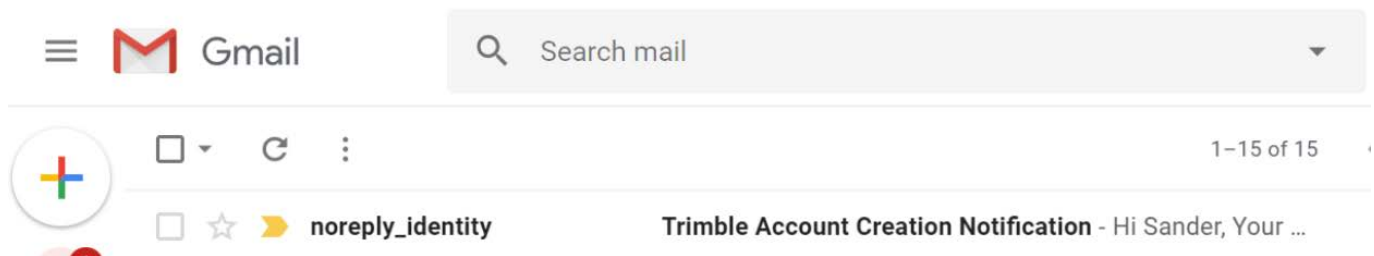
I'm not a robot



Create new account

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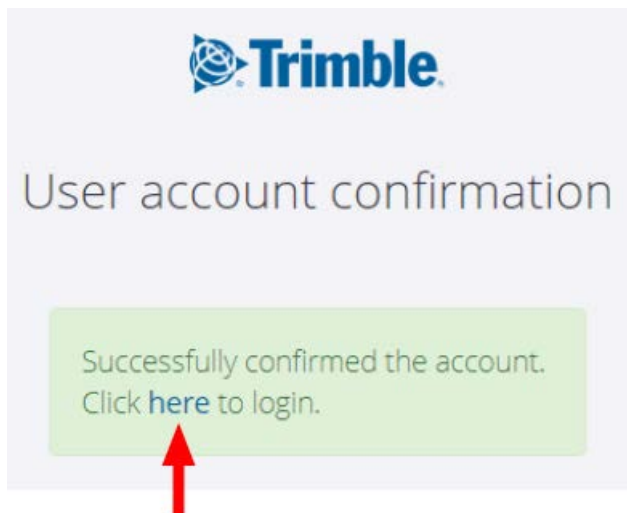
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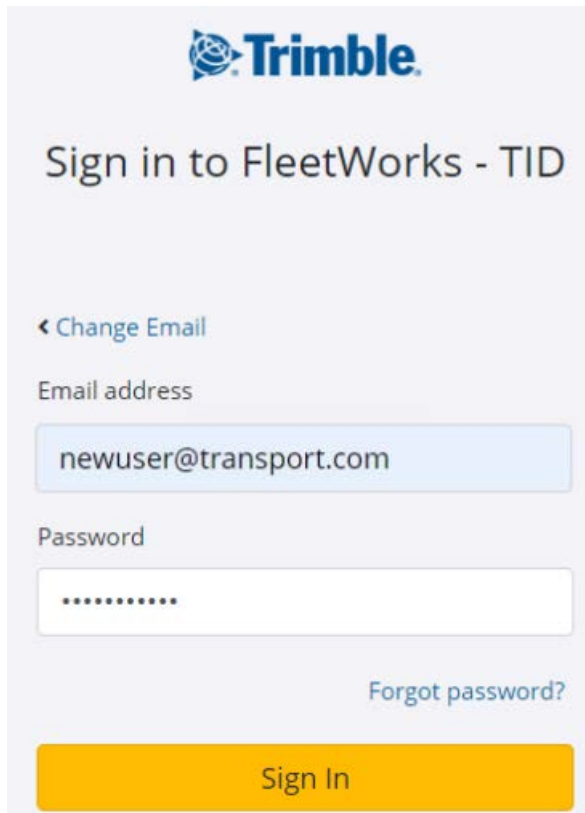
Enter your email address and click 'Next'.



The screenshot shows the Trimble logo at the top left. Below it, the text "Sign in to FleetWorks - TID" is centered. A light blue input field contains the email address "newuser@transport.com". Below the input field is a yellow button with the text "Next".

STEP 9

Enter your password and click 'Sign in'.



The screenshot shows the Trimble logo at the top left. Below it, the text "Sign in to FleetWorks - TID" is centered. A link with a left-pointing arrow and the text "Change Email" is located below the title. Underneath, the label "Email address" is followed by a light blue input field containing "newuser@transport.com". Below that, the label "Password" is followed by a white input field with a masked password "*****". A link "Forgot password?" is positioned to the right of the password field. At the bottom, there is a yellow button with the text "Sign In".



You have now successfully logged in on FleetWorks with your Trimble ID.

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Log in with your Trimble ID



4. Troubleshooting

I don't have a personal email address

A TID sign-up requires a unique email address. Don't use a generic email address (e.g.: info@customer.com).

Please contact your IT administrator if you don't have a personal email address or if you require an additional email address.

I want to use TID on multiple customer accounts

This is not possible. One TID user is restricted to one customer account.

